The Illinois Board would like to propose an agenda item for discussion at the August Board Meeting.

We would like the ICCA Program to consider the topic of offering a set location for exams to be held again. This could be optional to local boards, possibly similar to exams offered at colleges, and not a requirement. These exams would still be taken on a computer but not remote proctored. Instead, a local proctor would be available in person to closely monitor the test takers, and also be available to help anyone who may struggle with getting the exam started. This would help individuals who are intimidated by the challenge of two cameras and the multiple requirements of using an online proctor.

We have multiple reasons to make this request:

1. We have been told that the online proctor system is intimidating for some and they are reluctant to possibly sign up and have challenges with the two-camera requirement.

2. We have also been told that computer firewalls and internet connections can sometimes cause challenges for test takers. By having a location with reliable internet and a computer literate proctor who could help answer questions for those intimidated by the online system, potential CCAs might be more willing to sign up for the exam.

3. COST - we are asking individuals to pay approximately $300 and often more than that just to take an exam that 50-70 percent of the test takers fail. Online or in person course prep can easily add to this cost and this can be especially intimidating for students who may fail their first attempt. Unless potential CCAs have a company willing to pay this cost multiple times, they may not try again. **We need to make exams more affordable for individuals**. Removing the extra proctor fees could help. Getting CEU costs down has occurred with many options online now, but the overall cost of taking the exam has increased and we need to look into more ways to make this cost more reasonable.

Thank you for your consideration,

Sincerely,
The Illinois CCA Board
Karen Corrigan, Chair